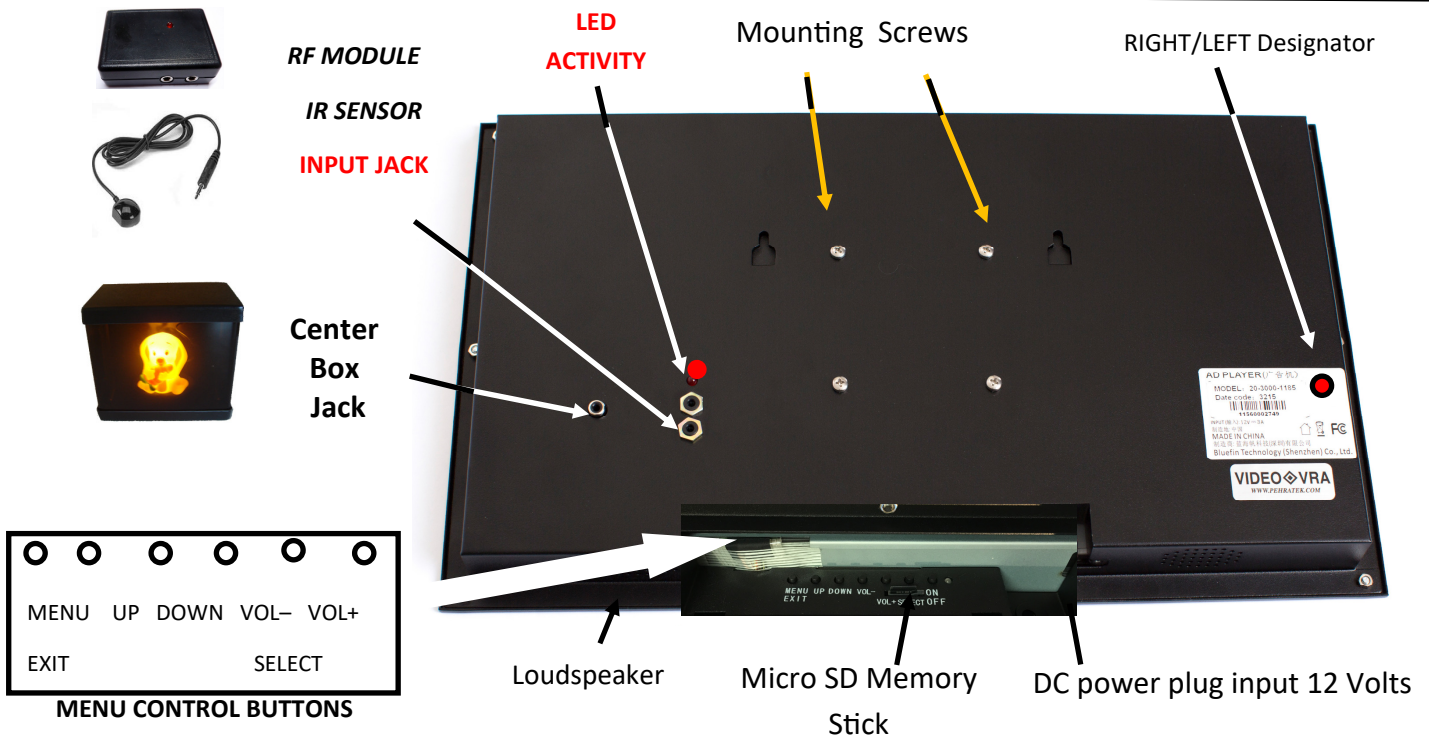


PEHRATEK PRODUCTS TROUBLESHOOTING GUIDE



GENERIC TROUBLESHOOTING

- 1) Recheck connection points from external control devices (IR Sensor/RF Module)
- 2) Cycle power to all devices
- 3) Re-engage cable connections on each box (unplug and re-plug connectors)
- 4) Check for LED activity on remote control, RF Module, internal power on LED inside unit
- 5) Cycle through options on remote control to activate all features (Action/Sound/Lights)



SPECIFIC PROBLEMS AND POSSIBLE SOLUTIONS

- 1) VOLUME-Controls (located underneath the unit) can only be adjusted when the unit is NOT activated
- 2) NO SOUND-Cycle power 2 minutes and change the sound selection on the remote control, increase volume 4-6 steps
- 3) STAYS ON-The unit will stay on for 4 seconds when the Cycle Time button is activated on the remote control
- 4) STAYS ON-Deactivate the "Stay On" feature on the remote control
- 5) DEAD- Check power connection (Green LED on power supply)
- 6) ERRATIC OPERATION- Reposition the IR sensor closer to the remote control, Reposition the RF receiver module away from metal walls and objects
- 7) IMAGE-is stuck or distorted-replace Memory card underneath unit

